

## IMPORTANT NOTICE

Kentucky Housing Corporation (KHC) is the Contract Administrator (CA) assigned to oversee the Section 8 Rental Assistance program for this property under a long-standing contract with the U.S. Department of Housing and Urban Development (HUD). As the CA, we conduct monitoring activities to ensure that owners/agents comply with HUD requirements under relevant business agreements.

Any questions or concerns you have regarding property management, calculation of rent and/or repairs needed in your unit must first be reported to the on-site manager, maintenance or the owner/agent prior to contacting KHC as is outlined in your lease agreement and house rules. These agreements were executed between you and management. You should allow site staff reasonable time to address your issue after it is appropriately reported.

If you have reported concerns that are not addressed or have been left unresolved, you may contact KHC for further assistance. Please be prepared to provide the following information: your full name, the name of the property that you are calling about, the property address, the reason for your call, and be sure to provide a valid contact number or email where you can be reached. Contact KHC using the following:

### **Tenant Assistance Programs**

Kentucky Housing Corporation  
1231 Louisville Road  
Frankfort, KY 40601  
Phone: 502-564-4577  
844-797-5078 (toll-free in Kentucky)  
TTY 711

Email: [pbcatenantconcerns@kyhousing.org](mailto:pbcatenantconcerns@kyhousing.org)  
[www.kyhousing.org](http://www.kyhousing.org)

Kentucky Housing Corporation prohibits discrimination on the basis of race; color; religion; sex; national origin; sexual orientation or gender identity; ancestry; age; disability; or marital, familial, or veteran status.

If you feel you are a victim of housing discrimination in Kentucky, please contact the Lexington Fair Housing Council (LFHC) at [www.lexingtonfairhousing.com](http://www.lexingtonfairhousing.com). LFHC is a state-wide advocate for victims of housing discrimination and will assist you in filing a complaint with the commission in your area.

NOTE: If you are calling on behalf of someone else, please know that we cannot share personal, private information unless you have a valid Power of Attorney.

